

## **To report Pepco Power Outages and Downed Wires Call 1-877-737-2662.**

If calling to report a power outage, a non-life threatening situation, customers are asked to call 1-877-Pepco-62 (1-877-737-2662) and press one for the automated system.

If reporting an emergency life threatening situation such as downed wires, pole down, etc. customers are asked to please call 1-877-Pepco-62 (1-877-737-2662) and press two.

The option for reporting an actual life threatening emergency should NOT be used to report non life threatening emergencies, as it will prevent customers with actual emergencies from getting through to report their outage.

Please stay away from downed wires and report them immediately.

### **Pepco urges customers to stay safe and be prepared. Here are some additional tips:**

- Assemble an emergency storm kit. Include a battery-powered radio or television, flashlight, first-aid kit, battery-powered or windup clock, extra batteries, non-perishable food, manual can opener, bottled water, any necessary medications and a list of emergency phone numbers.
- Maintain a supply of extra blankets.
- Ensure that all household members have a warm coat, gloves, hat and water-resistant boots.
- Make sure there is a home telephone with a cord or cell phone to use as a backup. Cordless telephones require electricity to operate, and won't work if there is an outage.
- Identify a place for emergency shelter in case of an extended outage. It is important that customers with special needs or their caregivers take responsibility to make arrangements ahead of time to prepare for potentially long-lasting service interruptions.

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