

# DEPARTMENT OF HOUSING AND COMMUNITY DEVELOPMENT

## MISSION AND SERVICES

**Mission** - The Department of Housing and Community Development provides rental assistance and homeownership assistance to county citizens with low and moderate income.

**The agency's mission supports accomplishing the countywide vision by:**

- Working for economic vibrancy
- Working to support families and individuals in need

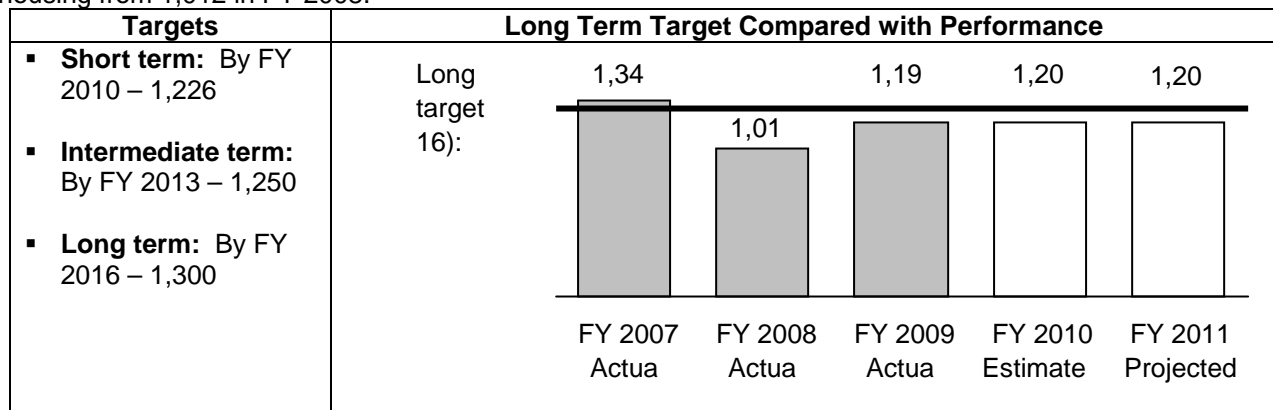
**Core Services –**

- Rental assistance
- Homeownership assistance, including coordinating the supply of housing and related services

## SERVICE DELIVERY PLAN AND PERFORMANCE

**GOAL 1** – To provide rental assistance services to county senior citizens, individuals and families in order to assist with housing for those with low and moderate income.

**Objective 1.1** - Increase the number of low to moderate income senior citizens, families and individuals placed in county rental housing from 1,012 in FY 2008.



### Performance Measures –

Measure Name	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Estimated	FY 2011 Projected
<b>Workload, Demand and Production (output)</b>					
Number of rental housing building projects started		11	12	19	19
Number of apartment units available	1,345	1,012	1,192	1,200	1,200
<b>Efficiency and Quality</b>					
Percent of rental housing building projects completed within two years		80%	81%	83%	83%
<b>Impact (outcome)</b>					
Number of low to moderate income senior citizens, families and individuals placed in county rental housing	1,345	1,012	1,192	1,200	1,200

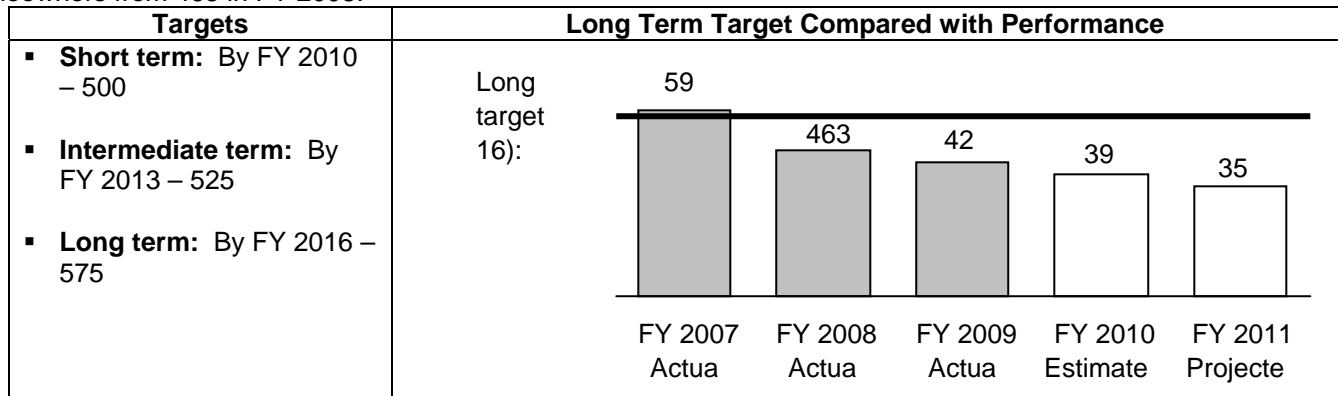
**Performance Measures Explanation** – The number of new apartment units and those placed in rental housing changes based on the level of Federal support the agency receives. However, as Federal support has decreased starting in FY 2008, the department and its partners have secured other funding sources. FY 2007 and FY 2008 data is unavailable for certain measures.

**Strategies to Accomplish the Objective –**

- **Strategy 1.1.1** – Address the availability of affordable rental housing for low to moderate income senior citizens, families and individuals
- **Strategy 1.1.2** – Ensure building inspectors have Lead Certifications and Housing Quality Standards Certifications
- **Strategy 1.1.3** – Provide HOME and single family rehabilitation funds to supplement projects
- **Strategy 1.1.4** – Partner with the Prince George’s County Department of Social Services (DSS), local non-profits, and Community Housing Development Organizations (CHDOs) to place elderly low and moderate income citizens in affordable housing.

**GOAL 2** – To provide homeownership assistance services to low and moderate income county citizens and residents in order to promote homeownership.

**Objective 2.1** - Increase the number of low and moderate income county citizens and residents that become homeowners from 463 in FY 2008.



**Performance Measures -**

Measure Name	FY 2007 Actual	FY 2008 Actual	FY 2009 Actual	FY 2010 Estimated	FY 2011 Projected
<b>Workload, Demand and Production (output)</b>					
Number of housing settlements	591	463	426	390	350
Federal goal for the County's number of homeowners for this program	200	370	250	300	300
Percent the department met the Federal home ownership goal	296%	125%	170%	130%	117%
<b>Impact (outcome)</b>					
Number of new homeowners	591	463	426	390	350

**Performance Measures Explanation** - During FY 2007 the number of settlements and homeowners increased due to Federal support allowing first time homebuyers to acquire mortgages, however, the foreclosure and credit crisis curtailed some of this activity. The ability to continue to have new homeowners is the result of the department partnering with the State to continue to provide first time home buyers low interest mortgage loans and administer the County’s House Keys for Employees program for county employees.

**Strategies to Accomplish the Objective –**

- **Strategy 2.1.1** – Ensure one employee is available for homeownership project
- **Strategy 2.1.2** – Provide homeownership training to applicable staff
- **Strategy 2.1.3** – Track and record the number of homeowners
- **Strategy 2.1.4** – Provide quality homes to eligible clients
- **Strategy 2.1.5** – Partner with non-profits, organizations and the State to place low and moderate income citizens in affordable housing