

**NEW PRINCE GEORGE'S COUNTY  
PUBLIC SAFETY NON-EMERGENCY DISPATCH NUMBER  
301-352-1200**

On May 3, 2011, Prince George's County Public Safety Communications relocated from its former facility in Landover, Maryland to a new facility in Bowie, Maryland. The move to Bowie includes the acquisition of advanced technology in support of 9-1-1 calls and the related dispatch of Police, Fire, Sheriff and EMS personnel. As a result of the move to a new area, a new Public Safety Non-Emergency Dispatch Number has been designated for citizens to call to report non-urgent incidents that require the dispatch of public safety personnel.

The new Public Safety Non-Emergency Dispatch Number is 301-352-1200. This number is answered and processed in the 9-1-1 Center by the same highly trained Public Safety Communications personnel that process 9-1-1 calls.

The old Public Safety Non-Emergency Dispatch Number (301-333-4000) will be maintained and forwarded to the new facility for a period of time to ensure there is minimal impact on the service provided to the public.

The Public Safety Non-Emergency Dispatch Number, 301-352-1200, is set up to provide the opportunity for citizens to report non-urgent incidents that require dispatch of Police, Fire, EMS or Sheriff personnel. Non-emergencies include incidents that are not immediate threats to life or property, occurred in the past, or as an update to a previous report, etc. When used properly, it allows emergency 9-1-1 calls to be processed quickly while allowing the 9-1-1 Center to efficiently process non-emergency, non-urgent situations that require the dispatch of public safety officials.

Individual agencies should continue to be contacted to request information, request copies of reports, or to reach agency personnel. Please continue to use the following phone numbers to reach other public safety agencies:

- ANIMAL CONTROL INFORMATION NUMBER – 301-780-7200
- DISTRICT COURT COMMISSIONERS INFORMATION NUMBER – (301) 583-7191
- DEPARTMENT OF CORRECTIONS INFORMATION NUMBER – (301) 952-4800
- FIRE/EMS DEPARTMENT INFORMATION NUMBER – (301) 583-2200
- OFFICE OF THE SHERIFF INFORMATION NUMBER – (301) 780-8600
- POLICE DEPARTMENT INFORMATION NUMBER – (301) 772-4420
  - District I Hyattsville (301) 699-2630
  - District II Bowie (301) 390-2100
  - District III Palmer Park (301) 772-4900
  - District IV Oxon Hill (301) 749-4900
  - District V Clinton (301) 856-3130
  - District VI Beltsville (301) 937-0910