

# Prince George's County Community Transit Workshop



**Jack B. Johnson**  
County Executive

## Questionnaire



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Director

Thank you for attending this Community Transit Workshop to update the Prince George's County Transit Service and Operations Plan. Your comments are very important to us. Please share your ideas with us by completing this questionnaire and placing it in the Comments Box at the registration table.

1. Are you a current transit user? If you are a transit user, which transit service do you use regularly? (check all that apply)

Not a transit user   
  *TheBus*   
  Metrobus   
  Metrorail  
 MARC   
  Other (Specify): \_\_\_\_\_

2. If you are a transit user, how many days do you ride transit each week?

Less than once per week   
  1 day per week   
  2 or 3 days per week  
 4 or 5 days per week   
  6 or 7 days per week

3. When you use transit (any kind), what is the usual purpose of the trip?

Going to work   
  Going to school   
  Medical trips   
  Shopping  
 Social/ recreational trips   
  Other (Specify): \_\_\_\_\_

4. Do you use *TheBus*?     Yes     No  
 If you checked "yes", please answer questions 5 - 8. If not, please skip to question 9.

5. For your most common transit trips, how many transfers do you make? \_\_\_\_\_  
 Which transit services do you use to make these trips? (Check all that apply)

*TheBus*   
  Metrobus   
  Metrorail   
  MetroAccess  
 Other \_\_\_\_\_

6. For future improvements to *TheBus*, which of these improvements is most important? (Circle a number for each service enhancement: 1 = not important, 5 = very important)

More frequent service	<i>not important</i>	1	2	3	4	5	<i>very important</i>
Later evening service	<i>not important</i>	1	2	3	4	5	<i>very important</i>
Earlier trips in the morning	<i>not important</i>	1	2	3	4	5	<i>very important</i>
More express trips	<i>not important</i>	1	2	3	4	5	<i>very important</i>
Saturday service	<i>not important</i>	1	2	3	4	5	<i>very important</i>
Sunday service	<i>not important</i>	1	2	3	4	5	<i>very important</i>

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7. Which *TheBus* routes do you commonly use? \_\_\_\_\_

On these routes, which of the following problems have you experienced, if any?

- Buses arrive late     Buses never arrive     Trips take too long  
 Buses are in poor condition     Buses are too crowded  
 Miss my connections with Metrobus or Metrorail

8. Would you ride *TheBus* on weekends if service were available?  Yes     No

How do you make weekend trips now? (Check all that apply)

- Use own car     Borrow a car or get a ride from someone with a car  
 Use Metrobus or Metrorail     Walk     Bike  
 Put trips off until weekdays when *TheBus* runs

9. Is there anywhere you would like to go by transit, but can't?

\_\_\_\_\_

10. If you are not a transit user, why not? (Check all that apply)

- |  |  |
|--|--|
| <input type="checkbox"/> Own my own car                | <input type="checkbox"/> Too expensive                         |
| <input type="checkbox"/> Unreliable                    | <input type="checkbox"/> Takes too long                        |
| <input type="checkbox"/> Unsafe                        | <input type="checkbox"/> Unpleasant                            |
| <input type="checkbox"/> Doesn't go where I need to go | <input type="checkbox"/> Doesn't run when I need to make trips |
| <input type="checkbox"/> Doesn't run often enough      | <input type="checkbox"/> Don't know where it goes              |

11. Would any of the following make you more likely to use transit? (Check all that apply)

- |  |   |
|--|---|
| <input type="checkbox"/> More frequent service   | <input type="checkbox"/> Better information about routes and services |
| <input type="checkbox"/> More late night service | <input type="checkbox"/> More early morning service                   |
| <input type="checkbox"/> Weekend service         |   |

12. If you could add a single new bus route, it would be:

From: \_\_\_\_\_ To: \_\_\_\_\_

Additional Comments: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_